



C.A.R.E Training Program

Communicating with Curiosity, Attention, Responsiveness, & Empathy

Emory College of Arts & Sciences, in partnership with the Rollins School of Public Health’s Office for Diversity, Equity, and Inclusion, developed a special curriculum for ECAS and Rollins staff and faculty to improve our capacity to communicate about and across our differences.

Developed to advance Emory’s “Communication,” “Collaboration,” and “Diversity, Equity, and Inclusion” performance competencies, the program seeks to provide its participants with the skills to negotiate our diversifying and changing communities successfully. Session will be led by:

- **Ed Lee**
Senior Director of Inclusivity, Emory College of Arts & Sciences
- **Joanne McGriff**
Assistant Dean for Diversity, Equity and Inclusion
Assistant Research Professor, Hubert Department of Global Health

Any ECAS or RSPH faculty or staff member can apply. 15 participants from each school are being recruited. ECAS faculty and staff should express their interest in participating by emailing: ECAS_Connections@emory.edu. Potential participants should copy their direct supervisor department chair on this email to indicate their supervisor’s support to participate in all three sessions offered. Participants are required to attend all three sessions on the following dates:

DATE	TIME	LOCATION
November 13	Noon - 1:30 pm	Rita Ann Rollins Room (GCR) – Lunch provided
November 20	Noon - 1:30 pm	Zoom
December 4	Noon - 1:30 pm	Zoom

Participants will improve their skills in inclusive deliberation during conflict. As we strive for a culture of inclusive deliberation, we must first be equipped with communication skills to understand the drivers of the dispute and avoid escalation. The primary steps in doing so include:

- *becoming more self-aware and engaged listeners;*
- *learning to assess the conversational needs of others;*
- *recognizing the connections between diversity, effective dialogue, and organizational improvement and excellence;*
- *learning strategies for making disagreements generative and responsive to individual needs; and*
- *building a vibrant and highly participatory community where people can present ideas, needs, and concerns clearly while respectfully and empathetically listening to others.*